Voluntary Product Accessibility Template® (VPAT®)

International Edition

Version 2.5Rev

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About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the International edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Web Content Accessibility Guidelines 2.1
- Web Content Accessibility Guidelines 2.2
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
- EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)
- EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)

Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.

If you do not need to report on all these standards/guidelines, use the appropriate standard-specific VPAT edition found on the ITI Accessibility web page.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as “Information and Communication Technology” (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce an Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

Getting Started

1. Before creating a report, read all of the materials provided in this document.
2. Determine which accessibility standards/guidelines will be included in the product conformance report and use the appropriate VPAT file.
3. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®").
2. Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
3. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
4. A report must contain the following content at a minimum:

    - **Report Title** – In the heading format of "[Company Name] Accessibility Conformance Report"
    - **VPAT Heading Information** – Template version
    - **Name of Product/Version** – Name of Product being reported, including product version identifier if available
    - **Report Date** – Date of report publication. At a minimum, provide the month and year of the report publication. For example, "May 2025". If a date is included, ensure it is clear "4 May 2025" or "May 4, 2025".

- **Product Description** – A brief description of the product
- **Contact Information** – Contact Information for follow-up questions. Listing an email is sufficient.
- **Notes** – Any details or further explanation about the product or the report. This section may be left blank.
- **Evaluation Methods Used** – Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** – A clear indication of which Standards/Guidelines this Conformance Report covers.
    - The list must include only the Standards/Guidelines used to evaluate the product.
    - A report must contain a minimum of one Standard/Guideline or any combination of the Standards.
    - The applicable Standards/Guidelines that may be included are:
        - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)
        - Web Content Accessibility Guidelines 2.1 or WCAG 2.1
        - Web Content Accessibility Guidelines 2.2 or WCAG 2.2
        - Revised Section 508 standards – the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
        - EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)
        - EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)
    - Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.
    - If other Standards/Guidelines are reported, use the appropriate VPAT edition.
    - This information can be in a table format at the top of the report with the table heading ‘Standards/Guidelines’ and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed “(yes / no)” for each

standard/guideline. To indicate what the report covers, leave the appropriate yes or no on each standard/guideline.

- If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.

- **Terms** – The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:

  - **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

  - **Partially Supports**: Some functionality of the product does not meet the criterion.

  - **Does Not Support**: The majority of product functionality does not meet the criterion.

  - **Not Applicable**: The criterion is not relevant to the product.

    Note: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with WCAG 2.0 Understanding Conformance: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

  - **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

- **Tables for Each Standard or Guideline** – Tables showing the responses to the criteria.

5. WCAG Conformance Information – The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).

   - These tables are used to answer:
     - Revised Section 508:
       - Chapter 5 Software
       - Chapter 6 Support Documentation
     - EN 301 549 Standard:
       - Clause 9 Web
       - Clause 10 Non-Web Documents

        - Clause 11 Software
        - Clause 12 Documentation and Support Services
    - The selected levels of WCAG 2.x Guidelines.

- The WCAG conformance information can either be included in the provided WCAG section of the report which is cross-referenced from the EN 301 549 responses, or the WCAG information can be incorporated within the EN 301 549 section of the report. The information does not need to be duplicated.
- If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508 or EN 301 549, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
- If not reporting on Section 508 or EN 301 549, then the mapping breakdown to provisions in those standards can be removed.
- If not reporting on WCAG 2.1, it is acceptable to remove the WCAG 2.1 from the tables as long as the EN 301 549 is not being reported on. These are marked '2.1 and 2.2' within the row. Likewise, if not reporting on WCAG 2.2, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.

6. Remarks and Explanations – Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
    - When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
        1. The functions or features with issues
        2. How they do not fully support
    - If the criterion does not apply, explain why.
    - If an accessible alternative is used, describe it.
7. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- **Branding Header:** Company logo or branding information
- **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- **Notes:** Add any notes applicable to product or the report
    - Additional information about the product version that the document references
    - Any revisions to the document
    - Links to any related documents
    - Additional information describing the product
    - Additional information about what the document does or does not cover
    - Information suggested by the WCAG 2.0 Conformance Claim
    - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- **Evaluation Methods Used –** Describe the testing performed. Information to enter may include details on some combination of the following:
    - Indicate whether testing is performed by testers with knowledge of general product functionality. (Instructional note: This would mean the tester knows the common uses and flows of the product in addition to accessibility.)
    - If the product is similar to another evaluated product, provide a link to the report of the other product that contains the description of the evaluation methods used.
    - Describe testing conducted with assistive technologies (Optional: Include the assistive technologies that were used in testing.)
    - Describe testing conducted with manual and automated testing tools. (Optional: Provide a list of the tools used for testing the product.)
    - If a published test method was used, provide name, publisher, URL link of the test method.
    - If a vendor proprietary test method was used, provide the vendor's name and any non-proprietary details of the testing performed.

    - If another test method was used, provide a description of the test method.

- **Remarks and Explanations:** This section may include:
    - Information regarding the testing of a given criteria.
    - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
    - How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company's customer support to get additional information.
    - Known workarounds for accessibility issues.
- **Legal Disclaimer:** Area for any legal disclaimer text required by your organization.
- **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in the following situations:
    - When an entire standard is not being reported on, for example EN 301 549, there should be no references of it in the report. We recommend using the appropriate template for the standards you are reporting conformance on, so using the WCAG, EU, or 508 version may be more appropriate than removing a standard from the template.
    - When an entire section is not being reported on because it does not apply to the product, for example:
        - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
        - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note why the criteria does not apply.
    - If not reporting on WCAG 2.1, it is acceptable to remove the WCAG 2.1 from the tables as long as the EN 301 549 is not being reported on. These are marked '2.1 and 2.2' within the row. Likewise, if not reporting on WCAG 2.2, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
    - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
    - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.

- **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
    - If desired, these tables can be combined into one table.
    - When reporting on a level (A, AA, or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- **Language:** Translation to other languages is permitted.
- **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.
- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
    - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
    - The links to the standards/guidelines can be removed.
- **Ordering of Tables:** The order that the standards/guideline tables appear may be changed to facilitate reading. The current order is WCAG, Section 508 and EN 301 549. You can change this order if desired or incorporate the WCAG criteria into the Section 508 and EN 301 549 tables.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
    - The cells in these rows do not require answers as indicated by “Heading cell – no response required.”
    - It is optional to add a response if desired.
    - The shading of the row is also optional.
    - If removing the heading rows, edit the criteria titles so it’s clear where they apply.

Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 10 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT® document:

- **[Company Name] Accessibility Conformance Report** (report title)
- **(Based on VPAT® Version 2.5Rev)**
- **Name of Product/Version**
- **Report Date**
- **Product Description**
- **Contact Information**
- **Notes**
- **Evaluation Methods Used**
- **Applicable Standards/Guidelines**
- **Terms**
- **Tables for Each Standard or Guideline**
  - Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'

- Verify that the final document is accessible.
- Post your final document on your company's web site, or make the document available to customers upon request.

Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are:

- The first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.
- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

Noldus Information Technology Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: NoldusViso 1

[version 1: first release that includes MR !3263, !3259 and #2118]

Report Date: October 2026

Product Description: NoldusViso is a browser-based application for live observation, recording, annotation (coding) and review of behavior from synchronized video and audio sources, installed on the customer's own server and used in a web browser.

Contact Information: arjan.veenboer@noldus.com

Notes: This report covers the NoldusViso web application and its in-application Help. NoldusViso conforms to WCAG 2.2 Level A and AA; Level AAA was not evaluated (Section 508 and EN 301 549 require Level A and AA).

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Two areas remain below full support.

(1) Use without vision (Section 508 302.1, EN 301 549 4.2.1): all controls, navigation and messages work with a screen reader and keyboard, but observing and coding behavior from video is by nature a visual task, so the video content itself cannot be perceived without vision.

(2) Real-time text (EN 301 549 6.2): NoldusViso offers two-way voice (push-to-talk and conference mode) without real-time text. Video and audio in the product are recorded by the customer's own cameras and microphones and carry no captions or audio description; the product publishes no media of its own, and its Help uses text and captioned screenshots instead of video.

Evaluation Methods Used: Automated testing with axe-core 4.10 (WCAG 2.0, 2.1 and 2.2 A/AA rules) in light and dark themes on every application page, the sign-in page and the playback page; scripted keyboard walks for focus order and focus visibility; reflow at 320 CSS px and 200% zoom; text-spacing override; color-contrast calculation of the design tokens; and code review of the user interface by engineers familiar with the product. Assistive-technology testing with a screen reader is planned before publication.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Images and graphics have text alternatives or are hidden from assistive technology; icon-only buttons have accessible names. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The product's own help uses step-by-step text with captioned screenshots and contains no audio or video. NoldusViso publishes no prerecorded or live synchronized media of its own. Video and audio in the product are recordings and live streams captured by the customer; captions for that content are the customer's responsibility. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: NoldusViso publishes no prerecorded or live synchronized media of its own. Video and audio in the product are recordings and live streams captured by the customer; captions for that content are the customer's responsibility. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: NoldusViso publishes no prerecorded or live synchronized media of its own. Video and audio in the product are recordings and live streams captured by the customer; captions for that content are the customer's responsibility. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	Web: Pages expose landmarks, a top-level heading and section headings; form controls are programmatically associated with their labels; dialogs, lists, tables and comboboxes use native or ARIA semantics.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Not Applicable	Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The reading and focus order follows the visual order; layout changes made with CSS do not reorder content. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Instructions name the control they refer to and do not rely only on shape, colour, size, location or sound. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Status information combines color with text, an icon or a shape; the camera connection-quality indicator shows signal bars and has a text label. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Audio playback is started by the user and has volume and mute controls. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable	Web: All functionality is operable from the keyboard: navigation, forms, dialogs, menus, playback, recording links and sorting, device and source selection, push-

Criteria	Conformance Level	Remarks and Explanations
• 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	to-talk (hold Space or Enter), stream reordering (arrow keys or move buttons), and timeline events (select in the annotation log, then Move to playhead). Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No keyboard traps were identified; dialogs and panels close with Escape. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Single-character shortcuts can be turned off in User preferences; navigation shortcuts use modifier keys. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Sign-in sessions end after 8 hours without activity (users are warned 5 minutes before and can extend with one action) or after 24 hours, which is longer than 20 hours. Notifications pause while hovered or focused. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Live camera video is the purpose of the observation pages (essential). The session list and its timers can be paused with Pause updates, and status indicators blink for less than 5 seconds. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No content flashes more than three times per second; status animations pulse at 1.5–2 second intervals. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: A "skip to main content" link is provided. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Every page has a title that names the page and the product. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files.

Criteria	Conformance Level	Remarks and Explanations
● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Software: NoldusViso is a browser-based web application; see Web. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Focus moves into dialogs, stays there while they are open and returns on close; after navigation focus moves to the new page content. The sign-in page follows the visual order. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Link purpose is determined from the link text or its context. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Pinch-zoom on the timeline has single-pointer zoom buttons as an alternative. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Actions complete on pointer release; push-to-talk ends on release or cancellation. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Accessible names of controls with visible text start with that text, including the NoldusViso home link. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No functionality is operated by device motion. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The page language is set and updated when the user switches language (English, Chinese). Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Receiving focus does not trigger a change of context. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Changing a setting does not trigger an unexpected change of context; preference changes apply in place. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The help link is in the same place, the navigation sidebar, on every page.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Input errors are identified and described in text and announced. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Inputs have visible labels or instructions that are also their accessible names. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Information entered earlier in a process is carried forward or offered for selection; users are not asked to enter it again.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Buttons, links, switches, tabs, comboboxes, menus and dialogs expose names, roles, states and values to assistive technology. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: NoldusViso publishes no prerecorded or live synchronized media of its own. Video and audio in the product are recordings and live streams captured by the customer; captions for that content are the customer's responsibility. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: NoldusViso publishes no prerecorded or live synchronized media of its own. Video and audio in the product are recordings and live streams captured by the customer; captions for that content are the customer's responsibility. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Content is not locked to a display orientation. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	Web: Sign-in, password-update and in-application password fields identify their purpose with autocomplete.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Authoring Tool: Not Applicable	Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Text and images of text meet 4.5:1 (3:1 for large text) in the light and dark themes. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Text can be resized to 200% without loss of content or functionality; content reflows and scrolls within the main region. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Text is rendered as text; icons are vector graphics, not images of text. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Content reflows at 320 CSS pixels without horizontal scrolling. Video players and the timeline are two-dimensional content and are scaled within their containers. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Form-control borders, outline buttons, the focus indicator and status icons meet 3:1 against adjacent colors.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No loss of content or functionality occurs when line, letter, word and paragraph spacing are increased to the WCAG values. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Tooltips appear on hover and keyboard focus, stay visible while the pointer moves onto them, and can be dismissed with Escape without moving the pointer or focus. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Every page can be reached from the navigation sidebar or user menu and from the All pages list on Home; recordings can also be found with library search. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Headings and labels describe their topic or purpose; every page has a top-level heading. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	Web: A visible focus indicator is shown on interactive elements. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Not Applicable	Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Focused components are not hidden by sticky headers or overlays.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Dragging is never required: streams in a composition have move buttons, and timeline events can be moved to the playhead.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Pointer targets meet the 24 by 24 CSS pixel minimum or have sufficient spacing.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: The page language is set, and the language names in the language selector are marked with their own language. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable	Web: Navigation is provided by the same header and sidebar on every page, in the same order.

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Authoring Tool: Not Applicable	Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Components with the same function are identified consistently through shared UI components. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Input errors explain how to correct the value, with the expected format or range where applicable. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Destructive and irreversible actions require confirmation. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Software: NoldusViso is a browser-based web application; see Web. Closed: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Sign-in uses a username and password with autocomplete support, so password managers and paste can be used; no cognitive function test is required.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Notifications, confirmations and status changes are announced through live regions without moving focus. Electronic Docs: NoldusViso does not produce electronic documents; exports are video, CSV and WebVTT data files. Authoring Tool: Not applicable — NoldusViso is not closed-functionality software / not an authoring tool.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.1.3 Keyboard (No Exception) (Level AAA)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.13 Focus Appearance (Level AAA 2.2 only)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	All controls, navigation, forms and messages work with a screen reader and the keyboard, and recordings can be managed, shared and exported without vision. Observing and coding behavior from live or recorded video is by nature a visual task: the video content itself, the core of the product, cannot be perceived without vision.
302.2 With Limited Vision	Supports	Text and controls meet WCAG AA contrast in light and dark themes, pages reflow at 200% zoom and 320 px width, and status does not rely on color alone.
302.3 Without Perception of Color	Supports	Status information combines color with text, an icon or a shape.
302.4 Without Hearing	Supports	The user interface does not rely on sound. Audio in the product is media captured by the customer (see WCAG 1.2).
302.5 With Limited Hearing	Supports	Audio has volume and mute controls. Audio in the product is media captured by the customer (see WCAG 1.2).
302.6 Without Speech	Supports	No function requires speech; push-to-talk to observation rooms is optional.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	All functions can be operated with the keyboard or with single pointer actions; no function requires dragging, timing or simultaneous key presses.
302.8 With Limited Reach and Strength	Supports	The product is software and requires no physical reach or strength beyond standard input devices.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Navigation is consistent, destructive actions are confirmed, notifications pause while hovered or focused, and single-key shortcuts can be turned off.

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.2.2 Transactional Outputs	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.2.4 User Control	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply

Criteria	Conformance Level	Remarks and Explanations
		to the customer-supplied cameras, microphones and computers.
402.2.5 Braille Instructions	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.3.2 Non-private Listening	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.4 Characters on Display Screens	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
402.5 Characters on Variable Message Signs	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.3.2 Alphabetic Keys	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.3.3 Numeric Keys	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.4 Key Repeat	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
407.5 Timed Response	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.6 Operation	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.2 Side Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.2.1 Unobstructed Side Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
407.8.2.2 Obstructed Side Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.3 Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.3.2 Obstructed Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
408.3 Flashing	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.3.2 Wireline Handsets	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply

Criteria	Conformance Level	Remarks and Explanations
		to the customer-supplied cameras, microphones and computers.
412.4 Digital Encoding of Speech	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.5 Real-Time Text Functionality	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.6 Caller ID	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.7 Video Communication	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.8.2 Voice and Hearing Carry Over	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.8.3 Signal Compatibility	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply

Criteria	Conformance Level	Remarks and Explanations
		to the customer-supplied cameras, microphones and computers.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
414.1.2 Other ICT	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.
415.1.2 Audio Description Controls	Not Applicable	NoldusViso is a software product; Chapter 4 hardware requirements apply to the customer-supplied cameras, microphones and computers.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.2.2 No Disruption of Accessibility Features	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.2 Modification of Object Information	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.3 Row, Column, and Headers	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.4 Values	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.6 Label Relationships	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.7 Hierarchical Relationships	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.8 Text	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.9 Modification of Text	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.10 List of Actions	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.11 Actions on Objects	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the

Criteria	Conformance Level	Remarks and Explanations
		browser and is reported under WCAG 4.1.2.
502.3.12 Focus Cursor	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.13 Modification of Focus Cursor	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.3.14 Event Notification	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
502.4 Platform Accessibility Features	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Not required under Section 508 501.1 Exception: NoldusViso is a web application that does not use platform accessibility services and conforms to WCAG 2.x Level A and AA. Browser and operating system settings for color, contrast, zoom and focus apply.
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
503.4.2 Audio Description Controls	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.
504.2.2 PDF Export	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.
504.3 Prompts	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.
504.4 Templates	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The in-application Help includes an Accessibility chapter describing keyboard use, shortcuts that can be turned off, display settings, screen reader support, pausing updates and session timing.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	NoldusViso documentation is provided electronically (in-application Help, also downloadable); no non-electronic documentation is supplied.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The in-application Help has an Accessibility chapter describing keyboard use, shortcuts that can be turned off, display settings, screen reader support and session timing.
603.3 Accommodation of Communication Needs	Supports	Noldus support can be reached through several channels, including the customer's Noldus representative, so users can choose one that suits their communication needs.

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Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	All controls, navigation, forms and messages work with a screen reader and the keyboard, and recordings can be managed, shared and exported without vision. Observing and coding behavior from live or recorded video is by nature a visual task: the video content itself, the core of the product, cannot be perceived without vision.
4.2.2 Usage with limited vision	Supports	Text and controls meet WCAG AA contrast in light and dark themes, pages reflow at 200% zoom and 320 px width, and status does not rely on color alone.
4.2.3 Usage without perception of colour	Supports	Status information combines color with text, an icon or a shape.
4.2.4 Usage without hearing	Supports	The user interface does not rely on sound. Audio in the product is media captured by the customer (see WCAG 1.2).
4.2.5 Usage with limited hearing	Supports	Audio has volume and mute controls. Audio in the product is media captured by the customer (see WCAG 1.2).
4.2.6 Usage with no or limited vocal capability	Supports	No function requires speech; push-to-talk to observation rooms is optional.

4.2.7 Usage with limited manipulation or strength	Supports	All functions can be operated with the keyboard or with single pointer actions; no function requires dragging, timing or simultaneous key presses.
4.2.8 Usage with limited reach	Supports	The product is software and requires no physical reach or strength beyond standard input devices.
4.2.9 Minimize photosensitive seizure triggers	Supports	No product content flashes more than three times per second; status indicators blink slowly for less than 5 seconds.
4.2.10 Usage with limited cognition, language or learning	Supports	Navigation is consistent, destructive actions are confirmed, notifications pause while hovered or focused, and single-key shortcuts can be turned off.
4.2.11 Privacy	Supports	Password entry is masked, and accessibility features do not expose personal data.

Clause 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.2 Auditory output delivery including speech	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard

Criteria	Conformance Level	Remarks and Explanations
		browser with the user's own assistive technology.
5.1.3.3 Auditory output correlation	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.4 Speech output user control	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.5 Speech output automatic interruption	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.6 Speech output for non-text content	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.7 Speech output for video information	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.8 Masked entry	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.9 Private access to personal data	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.10 Non-interfering audio output	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard

Criteria	Conformance Level	Remarks and Explanations
		browser with the user's own assistive technology.
5.1.3.11 Private listening volume	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.12 Speaker volume	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.13 Volume reset	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.14 Spoken languages	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.15 Non-visual error identification	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	NoldusViso does not have closed functionality; it runs in a standard browser with the user's own assistive technology.
5.1.4 Functionality closed to text enlargement	Not Applicable	NoldusViso does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The product does not convey information through audio alone; audio content is customer-captured.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	NoldusViso does not have closed functionality.
5.1.7 Access without speech	Not Applicable	NoldusViso does not have closed functionality.
5.2 Activation of accessibility features	Supports	Accessibility-related settings (theme, reduced motion via system settings) can be activated by the user without assistance.
5.3 Biometrics	Not Applicable	The product does not use biological characteristics for identification or control.
5.4 Preservation of accessibility information during conversion	Not Applicable	The product does not convert content that carries accessibility information.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	No mechanical operable parts (software product).
5.5.2 Operable parts discernibility	Not Applicable	No mechanical operable parts (software product).
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	No locking or toggle hardware controls (software product).
5.6.2 Visual status	Not Applicable	No locking or toggle hardware controls (software product).
5.7 Key repeat	Not Applicable	Key repeat is handled by the platform keyboard settings.
5.8 Double-strike key acceptance	Not Applicable	Double-strike key acceptance is handled by the platform keyboard settings.
5.9 Simultaneous user actions	Supports	No function requires simultaneous actions; multi-key shortcuts can be entered with platform sticky-key features, and pinch zoom has button alternatives.

Clause 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supports	Two-way voice (conference mode and push-to-talk) uses the Opus codec at 48 kHz, which carries audio up to 20 kHz. Audio captured by a customer's microphone or camera is limited by that device.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Does Not Support	NoldusViso offers two-way voice (push-to-talk to observation rooms and conference mode) but no real-time text, where each character appears as it is typed. Text comments and session chat are message based. Real-time text is not planned for this release.
6.2.1.2 Concurrent voice and text	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.2.1 Visually distinguishable display	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.2.2 Programmatically determinable send and receive direction	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.2.3 Speaker identification	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.2.4 Visual indicator of Audio with RTT	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.3 Interoperability	Does Not Support	Real-time text is not supported (see 6.2.1.1).
6.2.4 RTT responsiveness	Does Not Support	Real-time text is not supported (see 6.2.1.1).

6.3 Caller ID	Not Applicable	The product does not provide caller identification or telephony services.
6.4 Alternatives to voice-based services	Not Applicable	The product provides no voice-based auto-attendant, voice mail or interactive voice response.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	Conference video is sent at the resolution of the participant's camera; browsers capture at least 640 by 480 by default.
6.5.3 Frame rate	Supports	Conference video is sent at the camera's frame rate; browsers capture at 30 frames per second by default.
6.5.4 Synchronization between audio and video	Supports	Each participant's audio and video are sent as one WebRTC stream and played back synchronized.
6.5.5 Visual indicator of audio with video	Supports	Each video tile shows a sound-wave icon while audio is coming from that source, in addition to the level meter in the volume control.
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	NoldusViso does not provide speaker identification for voice users.
6.6 Alternatives to video-based services (advisory only)	Not Applicable	Advisory only; the product provides no video-based services that require alternatives.

Clause 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required

7.1.1 Captioning playback	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
7.1.2 Captioning synchronization	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
7.1.3 Preservation of captioning	Not Applicable	Video sources (customer cameras) do not carry caption data, so there is none to preserve on export.
7.1.4 Captions characteristics	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
7.1.5 Spoken subtitles	Not Applicable	Media does not contain subtitles to speak.
7.2.1 Audio description playback	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
7.2.2 Audio description synchronization	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and

		microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.
7.2.3 Preservation of audio description	Not Applicable	Video sources do not carry audio description to preserve.
7.3 User controls for captions and audio description	Not Applicable	NoldusViso plays only media captured by the customer's own cameras and microphones. These sources carry no caption or audio description tracks, and the product neither imports nor produces such tracks, so there are none to display, control or preserve.

Clause 8: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.1.3 Colour	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
8.2.1.2 Incremental volume control	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.2.2.1 Fixed-line devices	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.2.2.2 Wireless communication devices	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.2 Unobstructed low forward reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.3.1 Clear space	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.4 Knee and toe clearance width	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.5 Toe clearance	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.2.6 Knee clearance	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.3.1 Unobstructed high side reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.3.2 Unobstructed low side reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.4.1 Change in level	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
8.3.4.2 Clear floor or ground space	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.4.3.2 Forward approach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.4.3.3 Parallel approach	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.5 Visibility	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.3.6 Installation instructions	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.

Criteria	Conformance Level	Remarks and Explanations
8.4.3 Keys, tickets and fare cards	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.
8.5 Tactile indication of speech mode	Not Applicable	NoldusViso is a software product; hardware requirements apply to the customer-supplied cameras, microphones and computers.

Clause 9: Web *(see WCAG 2.x section)*

Notes:

Clause 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	NoldusViso does not produce non-web documents with captions.
10.6 Audio description timing	Not Applicable	NoldusViso does not produce non-web documents with audio description.

Clause 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.5 Object information	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.6 Row, column, and headers	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.7 Values	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.8 Label relationships	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.10 Text	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.11 List of available actions	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.12 Execution of available actions	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.15 Change notification	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the

Criteria	Conformance Level	Remarks and Explanations
		browser and is reported under WCAG 4.1.2.
11.5.2.16 Modifications of states and properties	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.5.2.17 Modifications of values and text	Not Applicable	NoldusViso is a web application, not platform software; interoperability with assistive technology is through the browser and is reported under WCAG 4.1.2.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	NoldusViso is a web application, not platform software.
11.6.2 No disruption of accessibility features	Not Applicable	NoldusViso is a web application, not platform software.
11.7 User preferences	Not Applicable	Clause 11 applies to non-web software. NoldusViso is a web application and reports its user interface under clause 9 (WCAG); browser and operating system settings apply.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.
11.8.4 Repair assistance	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.

Criteria	Conformance Level	Remarks and Explanations
11.8.5 Templates	Not Applicable	NoldusViso is not an authoring tool; it does not create web content or documents.

Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The in-application Help includes an Accessibility chapter describing keyboard use, shortcuts that can be turned off, display settings, screen reader support, pausing updates and session timing.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The in-application Help has an Accessibility chapter describing keyboard use, shortcuts that can be turned off, display settings, screen reader support and session timing.
12.2.3 Effective communication	Supports	Noldus support can be reached through several channels, including the customer's Noldus representative, so users can choose one that suits their communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.1.3 Sign relay services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.1.4 Lip-reading relay services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.1.5 Captioned telephony services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.1.6 Speech to speech relay services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.2 Access to relay services	Not Applicable	NoldusViso does not provide relay or emergency services.
13.3 Access to emergency services	Not Applicable	NoldusViso does not provide relay or emergency services.

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.